



# **National Finance Center Customer Notification**

**Date of Notification:** November 26, 2010

**Subject:** National Finance Center Telephone Outage

**Database/Customer(s) Affected:** All

## **Dear Customer:**

This notice provides an update to a Customer Notification dated November 24, 2010, concerning the National Finance Center's (NFC) intermittent telephone outages.

NFC's telephone system will be unavailable due to repair from 8:00 a.m. CST through 1:00 p.m. CST Sunday, November 28, 2010. The Operations and Security Center (OSC) will be available and can be reached during the entire period. During the outage, please use the following numbers to contact OSC: 504-255-4328, 504-255-4345, and 800-767-9641. After 1:00 p.m., please use the regular telephone number for OSC, which is 504-426-6435.

DRA/M6-11-019/026

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### **"Tip of the Week"**

The 2011 Federal Benefits Open Season runs from Monday, November 8, 2010, through Monday, December 13, 2010. During Open Season you can obtain information on the Federal Employees Health Benefits Program, the Federal Employees Dental and Vision Program and the Federal Flexible Spending Account Program.